



# Terms and Conditions

Weston Wholesale Terms of Service

## **BECOMING A WESTON WHOLESALE CUSTOMER**

We welcome all local companies who are doing business in the landscape trade. That can and does include anyone who installs, resells, or specifies for customers and clients any and all types of landscape supply materials, for example; Landscape Contractors, Landscape Designers, Landscape Architects, Garden Centers, Re-Wholesalers, Municipalities, Real Estate Developers, Golf Courses, Masonry/Hardscape, Property Maintenance, Irrigation Contractors, Lighting Contractors, Property Managers, Colleges, Arboretums, and Cemeteries. All we need to set you up as a customer is proper documentation (business card, URL, Tax ID number or local state or town documentation to ensure you are in the trade. We will also have you complete a wholesale purchasing application that will allow you to access the wholesale section of our website. Here you will be able to see our plant availability lists, get early notices of sales or specials, allow you to track your invoices online, email your order to your salesperson, or email questions to any member of our staff right from your phone through the website.

## **IN-PERSON VISITS TO ONE OF OUR WHOLESALE STORES**

Please check in at our customer service desk when you get to the store. We will assign one of our staff members to help you choose your material and then get it loaded for you. We want to ensure that your plants are properly top-tied, burlapped and watered so that they stay healthy until you can get them planted. We will warranty your product if it is properly tarped for you by our staff before you leave our premises.

## **AUTHORIZED EMPLOYEES & PURCHASES**

You can authorize staff members to access pricing and availability by logging into your account and clicking the "Authorize an Employee" button under important links. We will process your request and notify your staff member when their account has been created.

## **PLANT TAGGING**

We are happy to hold all tagged plants in our yard for 10 days. After 10 days, if plants are not picked up or delivered, they will be untagged and returned to stock. If there are plants in our yard that you want to tag, please ask one of our staff members to help you tag them. We have yard maps to make it easier to move around and find what you need. Please make sure to get a written order for your tagged plants once you have finalized your choices. Tagged plants that are not accounted for on an order will be untagged and made available for sale.



# Terms and Conditions Cont.

Weston Wholesale Terms of Service

Due to liability issues, we can't work directly with your customers unless you or a staff member are accompanying them. If your customer comes to our yard unaccompanied, we will direct them to the retail yard where our sales staff will help with their order using retail pricing. We reserve the right to require prepayment for any plant material we must tag for you.

## **SPECIAL ORDER**

Our buyers routinely cover the East Coast, Midwest and parts of the Northwest. They work with growers of the highest quality and hard-to-find material. If you don't find what you are looking for in our sales area, please inquire with your Sales Representative about sourcing or locating your needs. We might have your product in another one of our yards or order it from one of our vendors. We will work our hardest to meet your needs.

## **ADDITIONAL PRODUCTS**

In addition to an extensive offering of trees, shrubs and perennials, we stock a full selection of seasonal color (annuals, tropical), manufactured & natural stone, edging, professional turf fertilizers, planting aids, grass seed, bagged soils, compost & mulches, soil amendments, sod, contractor tools, pruning tools, wheel goods, drainage and other landscape supply products.

We also have a large selection of garden décor and architectural elements.

Planters – cast iron, polyethylene, cast stone, glazed ceramic, terra cotta, and fiberglass.

Fountains – traditional and contemporary, large and small in a variety of finishes and materials

Statuary, garden benches, and unique outdoor teak furniture.

There are products for all budgets in the latest materials and styles. Special Orders welcome!



# Terms and Conditions Cont.

Weston Wholesale Terms of Service

## **WESTON BY THE YARD – LANDSCAPE RECYCLING & BULK MATERIALS YARD**

Recycling – We accept a wide range of by-products from your jobs. These include compostable (leaves/grass), grindable (brush and branches) and screenable (spent soils, sod and mulches). Each type of by-product must be separated before we can accept them. Ask about our tip-fee program.

Bulk Materials – In our Hopkinton and Chelmsford locations we offer our own Weston-made, mulches, compost & screened loam. We also offer bulk stone, sand and dense grade. Our “Weston’s Best Compost” is approved for organic use. For other locations, please inquire with your Sales Representative.

## **DELIVERY**

We deliver throughout Eastern Massachusetts, Rhode Island, and New Hampshire using our CDL & Non-CDL rack-body trucks and tractor-trailers. Our freight rates are

based on the distance to the job site location and type of products ordered. We want to make sure we choose the best type of vehicle for each delivery and ask that you provide us with site-specific information so that we can do so.

For safety concerns, we ask that you provide sufficient staff members and the proper machinery (when required) for off-loading. Our guidelines are that any tree above 2.0/2.5” caliper or 7/8’ will require appropriate machinery for safe unloading. With palletized stone, bagged goods or palletized items, we have our Moffett/forklift service available for a reasonable fee. Upon placing your order, we will request the cell phone number of the job supervisor and will call the day before the scheduled delivery with an estimated 2-3 hour delivery window. All orders must be paid in full prior to delivery or entered into your company’s charge account.



# Terms and Conditions

Weston Wholesale Terms of Service

Weston Nurseries accepts cash, business checks, money orders, debit, and the following credit cards: VISA, MC, & Discover. All business checks must match the account name on file and all checks made payable to Weston Nurseries, Inc.

We do not accept Personal or Third-Party Checks. We do not accept post-dated business checks.

## **PAYMENT POLICY**

All sales are COD unless your company has a (current) Weston Nurseries charge account. Massachusetts State Sales Tax of 6.25% is added to all orders picked up or delivered within Massachusetts unless Weston Nurseries has a signed Massachusetts ST-2, ST-4 or ST-5 Sales Tax Form and a copy of your Massachusetts Sales and Use Tax Certificate on file. If you have a Sales and Use tax number for any state outside of Massachusetts where we are delivering your order, it is your responsibility to report and pay the appropriate sales tax for that state. Weston Nurseries does not add any "out of state" sales tax to your orders.

Weston Nurseries accepts cash, business checks, money orders, debit cards, and the following credit cards: VISA, MC, & Discover.

All business checks must match the account name on file and all checks should be made payable to Weston Nurseries, Inc. We do not accept personal checks, third-party checks or post-dated checks. Please let us know if you have any questions about payment.



# Terms and Conditions

Weston Wholesale Terms of Service

## RETURNED ORDERS

Returns will be accepted only at the discretion of our wholesale managers and only if they are returned within 2 days of purchase. After 2 days, a 25% restocking fee will be charged. Material that has been planted cannot be returned. Plants must be healthy and watered. Plants returned without a tarp or proper coverage will not be eligible for return.

## ORDER ACCURACY

Please take inventory of your delivery as it is received. If there is any discrepancy in the count, if there are damaged plants or any other issues or concerns, they must be reported within 48 hours. No discrepancy claims will be considered for past due accounts.

Thank you for doing business with us. We look forward to serving you!

END

## Contact:

**Hopkinton**  
40 Frankland Road  
Hopkinton, MA 01748  
Phone: 508-293-8028

**Chelmsford**  
160 Pine Hill Road  
Chelmsford, MA 01824  
Phone: 978-349-0055

**Middleborough**  
183 Summer Street  
Middleboro, MA 02346  
Phone: 508-946-1505

**Hingham**  
1099 Main Street  
Hingham, MA 02043  
Phone: 781-749-3773